

भारत सरकार / Government of India
वित्त मंत्रालय :: राजस्व विभाग / Ministry Of Finance::Department Of
Revenue
सीमा शुल्क आयुक्त का कार्यालय / Office Of The Commissioner Of Customs
सीमा शुल्क गृह, न्यू हार्बर एस्टेट, तूतीकोरिन - 628004
Custom House, New Harbour Estate, Tuticorin - 628 004
E-mail :dbktutcus@gmail.com

C.No. VIII/20/02/2021-DBK

20-02-2023

PUBLIC NOTICE NO. 03/2023

Subject: Special measures for liquidation of pending Drawback claims- Reg

Attention to all exporters, Customs Brokers, Shipping Lines and members of the Trade is drawn to the fact that a large number of Drawback claims are pending in various queues in EDI system in this Commissionerate. It is needless to say that the department is disbursing duty Drawback claims of the exporters as soon as the Truck Summary (for INTUT6)/ EGM (for INTUT1) is filed in respect of the goods exported. However, in some of cases, the release of Drawback gets held up for a long time for want of appropriate action on the part of the exporter/Customs Brokers/ Shipping line/custodians. In this backdrop, it is in the interest of the exporters to check and obtain the current status of their drawback claim immediately after Let Export Order (LEO) and after filing of Truck summary/EGM. The status of Drawback claim against any shipping bill can be viewed at www.icegate.gov.in along with reason for pendency.

2. However, it has been observed that a large number of Drawback claims are still pending disbursement for want of submission of reply by the exporters to the queries raised and such claims are shown pending in "Query Raised to the exporter" queue. It is to be noted that as soon as the query is replied by the exporter in the EDI system, the claim is immediately processed and Drawback is disbursed by the Department.

3. It has been found that Drawback claims have been pending in "Query Raised" queue (Let Export Order prior to 01.04.2021) on account of non-submission of proper reply by the exporters. All such exporters are therefore, required to reply to the query on EDI system to the Assistant Commissioner (Drawback), Custom House, Tuticorin

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on or before 15.03.2023. The exporters or their representatives can also personally explain to the Assistant Commissioner (Drawback) the response to queries during office hours on all working days during the above period.

4. If the query is not replied satisfactorily before 15.03.2023 with requisite documents/declarations, the drawback claims shall be processed as per records available/as per applicable rates. For ready reference of all concerned, list of all pending Drawback claims in “Query Raised” queue obtained from the EDI system is attached with this Public Notice as **Annexure-I**.

5. In case of any difficulties, the exporters may contact the Deputy Commissioner of Customs (Drawback) or by e-mail at dbktutcus@gmail.com.

Encl: Annexure-I

(K.V.V.G.DIWAKAR)
COMMISSIONER

Copy submitted to: The Chief Commissioner of Customs (Preventive), Trichy.
Copy to:

1. The Tuticorin Customs Broker Association, Shipping House, A-14, World Trade Avenue, Tuticorin-628004.
2. The Superintendent of Customs, EDI, Custom House, Tuticorin to publish in the Custom House website.
3. All Exporters Association.
4. Notice Board.